



June 4, 2020

## Lumino Health Virtual Care post-June 1: Emails to plan members

We're pleased to support plan members with the recent launch of Lumino Health Virtual Care, powered by Dialogue. With the Sun Life-funded access, thousands of plan members have experienced the benefits of virtual care.

This free access period ended on June 1. Since you've added Lumino Health Virtual Care to your plan, we'll be sending emails to your plan members to let them know they'll continue to have access to this service. We'll only be sending this email to plan members if we have permission to do so.

They'll receive this [email](#) the week of June 15. The email outlines the continuing benefits of virtual care. It also encourages those who have not yet signed up to do so soon. We want to ensure that plan members have immediate access to virtual care, whenever a need arises.

To help you share Lumino Health Virtual Care with your plan members, you can [download our toolkit](#). It includes emails and flyers that outline the features and benefits of the service.

### Questions? We're here to help.

Please contact your Sun Life Group Benefits representative.