



June 4, 2020

An update to our Teladoc Health's Best Doctors offering

We recently added [Mental Health Navigator](#) to our Best Doctors offering through Extended Health Care (EHC).

We'd like to share more exciting changes to our Best Doctors offering. Effective June 1, 2020, we'll add Oncology Insight and Mental Health Navigator under the Group Critical Illness (CI) benefit.

This new update means that all plan members with Best Doctors can access the same services. Regardless of whether you purchase Best Doctors through EHC or CI, the suite of services remains the same.

Oncology Insight allows patients with a cancer diagnosis to obtain a medical review from a world-renowned expert oncologist. This service combines the knowledge of the world's leading oncologists with a cognitive technology platform. It rapidly provides clinicians with evidence-based treatment recommendations when reviewing your case.

When will this become available for my employees?

This service is effective June 1, 2020. It applies if Teladoc Health's Best Doctors is a part of your EHC or CI benefit. Plan members and their families (spouse, dependents, parents, parents-in-law) under the EHC or CI benefit can access this service.

Questions?

Please contact your Sun Life Group Benefits representative.

For more information on our latest innovations that increase access to care, please visit our [Benefits Innovations](#) webpage.