

May 14, 2020

Premium credits: more details on the process for your Clients and credit for the month of May

[On April 17](#), we let you know that non-refund Clients will receive a credit for the April premium and that this credit will be applied on their June invoice. The credit represents 50% of the dental premium and 8.5% of the Extended Health Care (EHC) premium

We are happy to confirm that non-refund Clients will also receive a credit for the month of May. The credit will again represent 50% of the dental premium and 8.5% of the Extended Health Care (EHC) premium. The credit for the month of May will be applied on their July invoice.

This [FAQ](#) provides more details on how these premium credits are calculated and applied. They also help you answer questions from your Clients.

We'll be sharing an similar version of this FAQ with plan sponsors in a [Focus Update](#) on May 19. The plan sponsor version excludes the questions on commissions and opt-outs.

Questions?

Please contact your Sun Life Group Benefits representative.