Dental Administrative Changes: effective October 4, 2020

Specific and/or emergency examinations (exam) with recall services

When a patient sees their dentist for a regular check-up/cleaning, we'll consider the exam during this appointment a recall exam. If the dentist submits a specific or emergency exam with recall services, we'll still consider it a recall exam.

CDA Codes

Examination Code	Recall Services	Alternate to Recall Code
01204 (specific)	11101, 11102, 11107, 11109	01202
01204 (specific)	11111-11117 & 11119	01202
01204 (specific)	12111, 12112, 12113, 12114	01202
01204 (specific)	13211-13214 & 13219	01202
01204 (specific)	43421-43427 & 43429	01202
01205 (emergency)	11101, 11102, 11107, 11109	01202
01205 (emergency)	11111-11117 & 11119	01202
01205 (emergency)	12111, 12112, 12113, 12114	01202
01205 (emergency)	13211-13214 & 13219	01202
01205 (emergency)	43421-43427 & 43429	01202

ACDQ Codes

Examination Code	Recall Services	Alternate to Recall Code
01400 (specific)	11100, 11200, 11300	01200
	43411-43414, 43417 &	01200
	43419	
	42000 & 42001	01200
	12400	01200
	13200, 13210 & 13220	01200
01300 (emergency)	11100, 11200, 11300	01200
	43411-43414, 43417 &	01200
	43419	
	42000 & 42001	01200
	12400	01200
	13200, 13210 & 13220	01200



Dental Administrative Changes: effective October 4, 2020

Desensitization with preventative services

A patient may receive desensitization during a routine hygiene appointment. Sun Life doesn't consider this service eligible for an additional fee when claimed with scaling or root planing. We'll decline the fee for desensitization if performed in conjunction with these services.

CDA Codes

Desensitization	Preventative Services	Decline
41301, 41302, 41309	11111-11117 & 11119	Decline
	43421-43427 & 43429	Decline

ACDQ Codes

Desensitization	Preventative Services	Decline
41300	43411-43414, 43417 & 43419	Decline
	42000 & 42001	Decline

