



May 16, 2019

## A new registration option for mobile device users

On [March 7, 2019](#) we told you that we were introducing a new simplified online member registration process with the goal of making it easier for plan members to register for **mySunLife.ca** and the **my Sun Life mobile** app.

We also told you that details would be coming soon about another option available to plan members during the registration process: those using their smartphones to register would be able to use the Verified.Me app from SecureKey to help verify their identity.

We are happy to share that SecureKey has announced the launch of Verified.Me. For more information, read the press release at [SecureKey](#).

Verified.Me is a service that helps verify a plan member's identity when they register for their online account from any iOS or Android-enabled mobile device. Plan members can use Verified.Me to help securely prove their identity using their online banking credentials from their financial institution.

To help provide you and your employees with more information about Verified.Me, how to download it and how to use it to complete the Sun Life registration process, we've created a campaign page on SunLife.ca: <http://www.sunlife.ca/verifiedme>.

A list of participating financial institutions is included along with a link to the Verified.Me website for more information. The Verified.Me website will also include a video which demonstrates the process plan members would follow to use the Verified.Me app to complete their Sun Life registration.

### Questions?

Contact your Sun Life Financial Group Benefits representative.