FOCUS update group benefits news

Coming soon – Exciting, new features on the my Sun Life Mobile app!

Sun Life is happy to announce several new features to the **my Sun Life Mobile app** that will make it easier and more convenient for plan members to manage their plans, achieve lifetime financial security and live healthier lives.

What's new?

Plan members can now submit Disability Forms using the my Sun Life Mobile app

If your employees have access to the my Sun Life Mobile app, they will now be able to simply upload photos of their completed disability forms through their mobile devices via the 'Documents' feature.

- Members may submit up to 30 pages of documentation at a time.
- Submitting disability forms through the mobile app will be included as one of the submission options on Short-term Disability (STD), Salary Continuance and Long-term Disability (LTD) Plan Member Statements.

This is just the beginning - we are very excited to tell you about more changes that are coming!



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We will be digitizing the disability experience – making it easier for plan members to get information they need and to apply online.

Stay tuned for more information about this transformation coming to mysunlife.ca!

Sun Life is giving plan members more great options to make it easy for them to save for the future

Earlier this year, Sun Life introduced an easy, innovative way for plan members with both group benefits and retirement saving plans to save for the future, which was the ability to direct their health claim payments to their Group RRSP. Our research has shown that gaps in financial wellness exist for many employees, relating to both day-to-day money management and an understanding of how saving more today can help ensure financial security during retirement.

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life Financial group of companies.

¹ "Empowering employees to improve their financial wellness", Bright Paper brought to you by Sun Life Financial, 2017

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And it's this gap that employers can help close by creating environments to further support good financial behaviours.

- Along with the Group RRSP option, eligible plan members now have the option to direct
 their paramedical and medical claims reimbursements to their Group TFSA or NonRegistered Savings plans. This feature allows plan members to make thoughtful and easy
 investment decisions by directing their health claims payments to a select savings plan,
 instead of depositing it back into their bank account.
- Plan members have the responsibility of ensuring compliance with Canadian Tax laws regarding their RRSP and/or TFSA contributions.
- We have created a short information piece that you can use to promote this new option to your employees if they are eligible. Please <u>click here</u> for the link to the flyer.
- Stay tuned for updates during the upcoming year as we continue expanding this offering.
- For more information about how you can make this offering available to your employees, please contact your Sun Life Financial group benefits representative.

Now search for vision and dental care specialists through the Provider Search tool

In addition to the ability to search for paramedical service providers through the Provider Search tool on the mobile app, plan members will now also be able to search for vision and dental care providers; a function already offered via mysunlife.ca.

- Through the Provider Search tool, Sun Life has surpassed 2M ratings of more than 100,000 providers, helping to better equip plan members to choose the right provider for them.
- Plan members will also now see a convenient link to "Find a provider"
 directly from the coverage screens within the app, as shown in the
 accompanying screenshot. This creates a more efficient user experience for
 our plan members by providing a link to the place they would likely next
 want to go after finding out their coverage details.



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Sun Life continues to focus on improving our digital capabilities to improve the plan member experience. With these enhancements, we're making it easier for your employees to manage their plans using the mobile app, anytime and anywhere.

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Questions?

Contact your Sun Life Financial group benefits representative.

