

A fresh new look comes to mysunlife.ca

In our [March 16 issue](#), we shared a list of exciting changes coming to the my Sun Life Mobile app and mysunlife.ca this year -- all providing a better user experience and making it easier for plan members to manage their plans.

A faster, easier experience on the Home page

When plan members now sign in to mysunlife.ca, they'll see a new Home page!

The new mobile-responsive design will make it faster, easier and more convenient for plan members to manage their plan online.

Highlights of the new design include:

- The features plan members use most often are now located right on the Home page
- Links in the right navigation menu are variable, based on plan design
- Most recent claims (up to five from the previous 90 days) appear on the Home page
- A new counter appears beside the message centre icon, showing plan members how many messages are waiting to be viewed

Plan members will continue to see both plans on their Home page, but with GRS listed first. Plan members can easily expand or hide details for each plan, as needed.

One important change is the location of messages on the Home page. Delisted providers and other important messages will be housed in the message centre. The message centre can be accessed from each page via the envelope icon at the top right. This is also where your plan members can send and receive secure messages with Sun Life Financial.

We have attached [an at-a-glance introduction](#) to the new Home page with more details. Please share it with your plan members. It will give them an advance look at the page and help them quickly see where they can find key information and tools.

Please watch for more enhancement announcements through the year as we continue to focus on making it easier for you and your plan members to do business with us.

Questions?

Please contact your Sun Life Financial group benefits representative.

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life Financial group of companies.



FOCUS update

group benefits news

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