

Exciting new enhancements added to my Sun Life Mobile App and mysunlife.ca

Sun Life is proud of our commitment to innovation and our dedication to developing new digital health technologies to empower Canadians to take a more active role in managing their mental, physical and financial well-being. We are excited to announce the launch of two new digital health features for plan members....

- New! on my Sun Life Mobile App - Paramedical Provider Search with plan member ratings
- New! on mysunlife.ca plan member secure site – a completely redesigned Wellness Centre with new Health Risk Assessment (HRA) tool

Provider Search with plan member ratings

The new Provider Search feature on the my Sun Life Mobile App makes it quick and easy for plan members to find a local paramedical provider (such as a chiropractor, physiotherapist or psychologist) that's right for them.

Sun Life is the **only group benefits carrier in Canada** to offer this feature with ratings generated by Sun Life plan members who have submitted a claim for that provider's services. Plan members will also be able to:

- Click to call the provider directly, allowing them to book appointments with ease
- Add the provider to their contact list with one touch
- Get directions to the clinic by launching their phone's maps app
- Locate providers that bill Sun Life directly, helping them minimize out-of-pocket expenses (if your plan allows for direct billing)
- Have confidence that member-rated providers are just a tap away

Revamped Wellness Centre web page with new Health Risk Assessment (HRA) tool

The Wellness Centre has been completely redesigned to be a one-stop health and wellness resource for plan members within the mysunlife.ca secure site. A quick link from the secure home page takes plan members to a clean and easy-to-navigate webpage with several enhanced features including:

- A new robust and comprehensive **Health Risk Assessment (HRA)** that provides plan members with an immediate assessment of their health status – mental, physical and financial – plus an action plan based on their results to help them make meaningful improvements in their risk areas
- **Customizable health content and information.** By answering a few quick questions about their health interests, plan members are able to customize what type of articles they will see in the Wellness Centre. Plan members are able to update their preferences at any time.
- **Health Resource Library** gives plan members instant access to a wide variety of health and medical information, natural products and community support group databases

Sharing the news with your employees

We've provided a [launch announcement](#) for your plan members – and we encourage you to pass it on and raise awareness of the new digital features.

The mobile Provider Search feature will be further promoted through a B2B ad campaign and a direct-to-plan member email outreach:

- We'll be running a 3-month B2B advertising campaign promoting the new Provider Search mobile feature to HR and Benefits professionals. Keep a look out for ads in print and digital editions of industry publications starting in December.
- Eligible plan members will be receiving an e-mail communication during December.

Additional support through Health Risk Assessment campaigns

We can also support you if you choose to take your health strategy to the next level through an HRA campaign. The HRA campaign provides you with full guidance and support from our Integrated Health Solutions team. This includes planning and implementation, communications and promotions, incentive strategy and consultation. Most importantly, the HRA campaign includes aggregate reporting that provides you with a detailed picture of organizational employee health. This can be a critical tool for informing your next steps and actions in wellness programming.

The future of digital health is here

These new enhancements are just the latest example of Sun Life's commitment to use innovative digital technology to provide Canadians with relevant, personalized, real-time information and solutions. Watch for more exciting innovations coming in the near future!

my Sun Life Mobile App

Did you know that the my Sun Life Mobile App is the highest-rated Canadian mobile benefits app, the only one joint GB/ GRS app, and the only app to offer Provider Search with member ratings or Touch ID? my Sun Life Mobile makes it easy for plan members to take a more active role in managing their health and well-being, submit claims, check coverage, and more – anytime, anywhere!

For more information on the my Sun Life Mobile App and how to download it today, visit sunlife.ca/mobile.

Questions?

Contact your Sun Life Financial group benefits representative.