

### Planned outages for Sun Life's secure sites

All of Sun Life's secure sites are receiving scheduled maintenance and security updates over three dates. These are expected to take longer than our usually scheduled maintenance. During these times users trying to sign in to our secure sites may be unable to do so. Messages will be displayed on the sites advising that access is not available.

#### Scheduled outages:

- Sunday, October 9, 2016 from 2:00 am to 12:00 pm
- Sunday, October 23, 2016 from 2:00 am until 4:00 pm
- Sunday, November 27, 2016 from 2:00 am until 4:00pm

#### Affected group benefits secure sites:

- mysunlife.ca
- my Sun Life Mobile app
- sunlife.ca/sponsor

#### Let your plan members know

In addition to notices on the secure sites in the weeks leading up to the first outage, we suggest that you share this [communication](#) with your plan members to inform them of the upcoming unavailability of mysunlife.ca.

#### Questions?

Contact your Sun Life Financial group benefits representative.