

Postal strike: options for paying group benefits insurance and administration services only (ASO) premiums

While the postal strike is in effect, you may need to look at other options for submitting payments to Sun Life. If you currently remit payment by cheque, consider one of the following options:

1. Pre-Authorized Debit (PAD)
2. Electronic Fund Transfer (EFT)
3. Wire Transfers
4. Telephone Transfers

Please contact one of our Billing Management team members for more information and help setting up payments through these alternate methods.

[Victoria Huck](#) - Waterloo 519-888-8000, extension 342-5662

[Melissa Hogan](#) - Montreal 514-866-6411, extension 335-2602

[Elizabeth Moyer](#) - Waterloo 519-888-8000, extension 342-2748

[Sandra Falcone](#) - Montreal 514-866-6411, extension 335-2744

For those outside of the local calling area, please use one of the following toll-free numbers, then enter one of the above listed extensions.

Ontario & Western Canada call 1-866-377-5818

Quebec & Eastern Canada call 1-800-361-2128

If you would prefer to continue to remit payments by cheque, you can consider hiring a courier service to deliver your cheques to one of the following addresses:

Sun Life Financial
Waterloo – Westmount
50 Westmount Rd N, Waterloo ON N2L 4C5

or

Sun Life Financial
Montréal
1155 Metcalfe St, Montréal QC H3B 2V9