

Important notice for Internet Explorer users

Earlier this year, Microsoft [announced](#) that only the most current version of Internet Explorer available for supported operating systems will continue to receive support. As a result, effective July 1, 2016, Sun Life web pages will no longer validate page functionality or accommodate design for versions of Internet Explorer 10 and below.

How does this affect me?

Accessing Sun Life webpages using Internet Explorer 10 or below could result in display or functionality issues when visiting or logging into any Sun Life webpages, including:

- sunlife.ca (public website)
- mysunlife.ca (plan members)
- sunlife.ca/sponsor
- sunlife.ca/advisor

To ensure the best functionality and display capabilities when visiting any of Sun Life's webpages, we encourage Sun Life clients and plan members to use the most updated version of their web browser.

Microsoft has stated that Internet Explorer 11 is the last version of Internet Explorer and will continue to receive security updates, compatibility fixes and technical support. If your organization uses a version of Internet Explorer 10 or below and you or your plan members frequently access Sun Life web pages using a company computer, you may wish to discuss this communication with your IT department or IT service provider.

Will sunlife.ca still be accessible using Internet Explorer 10 or below?

Yes. Even after July 1, 2016, users will still be able to access sunlife.ca from older, unsupported versions of Internet Explorer. However, it is important to note:

- As we develop new functionality for the pages, users may experience display problems or other unpredictable behaviour while using an unsupported browser.
- In the future, Sun Life reserves the right to block access to secure sunlife.ca pages should we deem there to be a security threat due to a browser vulnerability.
- Display or functionality defects for unsupported browsers will not be remediated.
- For these reasons, we recommend users upgrade their browser to avoid any potential disruptions when logging in to sunlife.ca sponsor or advisor secure sites or mysunlife.ca.

Questions?

Contact your Sun Life Financial group benefits representative.