

### New enhancements coming to my Sun Life Mobile

In the coming weeks, plan members who access their Sun Life Financial accounts through my Sun Life Mobile will see up to three new enhancements on the app, depending on which operating system they use for their phones:

	Apple iPhone	Android	BlackBerry 10
Carousel	X	X	
Apple Wallet	X		
Drug Plan Direct Legal Wording	X	X	X

#### Carousel slideshow showcases new functionalities

When we have something new for plan member to know about the app, the carousel will appear upon sign in and display up to 5 screens of new features. If a plan member closes the carousel, it will not be available to them until the next time the carousel is populated with new features.

#### Access your benefit cards through Apple Wallet

Sun Life is creating the ability for iPhone users to add their benefit card(s) to the Wallet section of their phone for quick and easy access. When a plan member logs on to my Sun Life Mobile and chooses to view their benefit card(s), they'll be offered a button to be able to download the card(s) to Apple Wallet. The download will create the benefit card(s) in Apple Wallet.



For the my coverage card, we are limited by Apple to only display up to three types of coverage. If a plan member has multiple coverages under their plan, not all coverages will be displayed.

For those that can be displayed, they'll appear in the following priority order: medical, dental, travel, drug, HSA, PSA (i.e. if a plan member does not have dental coverage, the coverages that will be displayed are medical, travel and drug).

Important to know:

- Apple will not have access to the plan member's personal information.
- Apple Wallet is voluntary. Plan members must choose to download their coverage and/or drug cards in order to have them available in Apple Wallet.

### Revised drug plan direct legal wording

Today, a plan member has to accept the Term and Conditions (T&Cs) more than once as they navigate between the my coverage/drug and drug information sections. With this update, plan members will only accept the T&Cs once when selecting the Drug option under my coverage. This acceptance will be permanently retained. This means that the plan member need only re-accept the T&Cs in the event that changes are made to them.

If the plan member wants to review the T&Cs, the link to the T&Cs stays accessible on the main drug page for all subsequent visits. At any time, the plan member may revoke acceptance to the T&Cs, which means they will not be able to use the drug features.

### Questions?

For more information, please contact your Sun Life Financial group benefits representative.

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