

## my Sun Life mobile – new features now released for Android and Apple

We are delighted to announce that the great new my Sun Life Mobile app features we told you about in [September](#) are now available for download!

As a reminder, here is an overview of the enhancements now available for Apple and Android devices.

- **Photo submission:** Plan members can submit a range of medical claim documents through the app, and it's as simple as snapping a photo.
- **Provider validation:** Providers entered will now be validated in real time. If a plan member tries to add a new provider who is not recognised by the system, they will be able to simply submit a photo of their receipt or invoice and the provider will be validated. Previously, a claim may have been declined and paper receipts requested.
- **Photo library feature:** Plan members will be able to save their claims related photos, browse and select the best image when they are ready to submit. They'll also be able to review individual thumbnails and delete photos they don't need. This will mean better quality photos and improved image verification at Sun Life.
- **"my notifications" messaging area:** The message centre will show messages, ranging from fund updates to offers available through their workplace plan.

In addition, once Android users update their app with this new version, they will notice an improvement in their experience as it is now a 'native' app – residing on their Android device.

This is a very exciting step for my Sun Life mobile and shows how we proudly lead the way by using technology to innovate, making your plan members' experience as valuable, easy and convenient as possible.

To help you promote these new features to your plan members, we have created the following resources for you:

- [Plan member flyer](#) – a comprehensive overview of photo submission, including eligible claim types.
- [Banner ads](#) – to use on your intranets to promote these new features.
- [Email template](#)

### Questions?

For more information, please contact your Sun Life Financial group benefits representative.

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