

Wording changes to Salary Continuance and stand-alone Absence Analytics and Support Agreements

Back in [June 2015](#), we informed you of the expansion of Sun Life's Organizational Health Consulting (OHC) services. Following this announcement, we have made changes to our Salary Continuance and stand-alone Absence Analytics and Support (AA&S) agreements effective June 30, 2015. These changes help reflect the expansion of our OHC services.

The changes to the OHC are as follows:

- AA&S has now been renamed "Organizational Health Consulting Services"
- *Lost Time Analysis* is no longer being provided
- *Integrated Disability Management Assessments*, a new OHC service, is now offered

What impacts do these changes have on Plan sponsors?

- There is **no impact** to Plan sponsors.
- Wording of the Salary Continuance and stand-alone AA&S agreements will be revised to reflect our expanded OHC services.
- If you have a **long form agreement**, you will receive a **revision at your next renewal**.
- If you have a standard "Application, Terms and Conditions" form, this Focus Update will be your record of the change.
- We have included a new service where we are able to provide you with *Integrated Disability Management Assessments*, using the National Institute for Disability Management and Research (NIDMAR) internationally renowned audits and tools¹.
- We have enhanced our OHC services to improve your customer experience, but will continue to offer Program Evaluation, Program Development and Manager training.

As one of Canada's leading group benefits providers, we're committed to helping you improve the health and productivity of your employees, and reducing the incidence of absence and disability in your organization.

Questions?

Contact your Sun Life Financial group benefits representative.

¹ Fees may apply to some elements of the program.