

my Sun Life mobile – the enhancements continue in October.

Sun Life is proud to lead the way by using technology to innovate, helping to make your plan members' experience as valuable, easy and convenient as possible.

2015 has been an exciting year for plan members using our mobile app and we are delighted to announce the upcoming launch of more new enhancements for Apple and Android users.

[In July](#) we told you about the launch of 'Digital Image Capture', (or photo submit) enabling plan members to streamline the claims process by 'snapping and submitting' documentation for claim [types that would previously require a paper claim](#).

In October, Android users will be able join Apple users and enjoy this same 'photo submit' functionality. In addition, users of both devices will be able to download the new features detailed in this Focus Update.

The new features (below) will be released for Apple and Android at the same time – we anticipate early October – which means that users of both platforms will enjoy the same great suite of features.

Current features for Apple, new in October for Android:

- **Digital Image Capture.** Plan members can submit a range of claim documents through the app, and it's as simple as snapping a photo.
- **"my notifications" messaging area on the Main Menu page.** The message centre will show messages, ranging from fund updates to offers available through their workplace plan.

Features coming in October for both Apple and Android

- **Provider validation:** Providers entered will now be validated in real time. If a plan member tries to add a new provider who is not recognised by the system, they will be able to simply submit a photo of their receipt or invoice and the provider will be validated. Previously, a claim may have been declined and paper receipts requested.
- **Photo library feature.** Plan members will be able to save claim related photos, browse and then select the best image when they are ready to submit. They'll also be able to review individual thumbnails and delete photos they don't need. This will mean better quality photos and improved image verification.

And there's even more great news for Android users! Following the update, they will also enjoy an improved experience as the app will reside on their device, rather than on the internet, optimizing their device's capabilities.

Look out for a Focus Update in early October in which we'll tell you when the updates will be released and provide a flyer you may like to share with your plan members so they can start enjoying these great enhancements right away!

Questions?

Contact your Sun Life Financial group benefits representative.

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