

Reminder: Alberta massage therapy claims process changes on May 1, 2013

Last year Sun Life updated you with a [Focus Update](#) on the process for massage therapy claims in Alberta. We also provided you with a communication for you to share with your plan members to help them better understand the changes to the processing of massage therapy claims in Alberta.

This communication is to remind you and your plan members that beginning May 1, 2013, Sun Life will only recognize claims for services performed by Natural Health Practitioners of Canada (NHPC) massage therapy members in good-standing who have 2,200 hours of formal training, have been grandfathered by the NHPC or have successfully completed the Competency Equivalency Exam (CEE). We will no longer recognize NHPC members who have only completed the Massage Therapy Competency Assessment Process (MTCAP).

What this means to you and your plan members

Claims for services of a massage therapist in Alberta who belongs to the NHPC will only be considered for reimbursement if that practitioner has the required hours of training, passed the CEE or been grandfathered by the NHPC.

Plan members with practitioners who belong to other associations in Alberta recognized by Sun Life are not affected by this change. These associations are:

- London and Counties Society of Physiologists
- Massage Therapist Association of Alberta (MTAA)
- Remedial Massage Therapists Association (RMTA)

Next steps

We have attached a plan member [communication](#) for you to distribute to your plan members to remind them of the upcoming change. They should check with their massage therapist to see if they belong to the NHPC (or another association recognized by Sun Life) and have completed the necessary requirements.

Questions?

Contact your Sun Life Financial group benefits representative.