

UNDERSTANDING my coverage

October 6, 2011

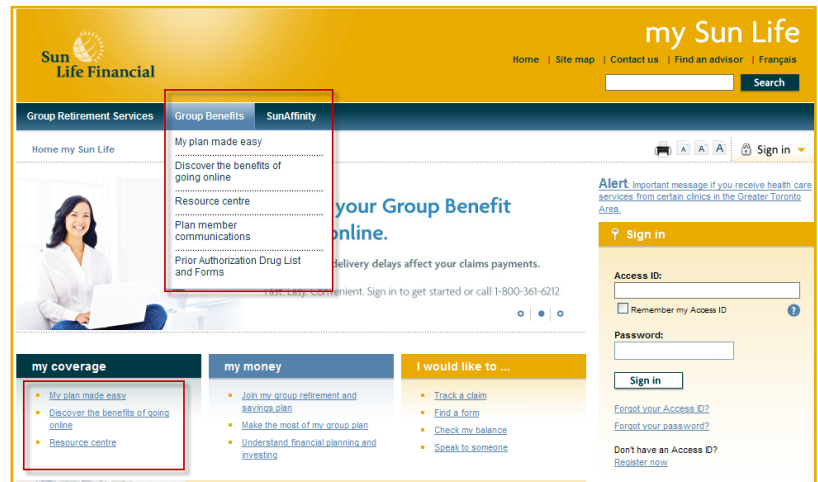
New materials available on mysunlife.ca!

Out with the old and in with the new! Now when you go to our website you'll see a number of changes we've made to further enhance your experience online!

The new plan member experience

When you go to www.mysunlife.ca and select from the 'Group Benefits' drop-down menu, or from the 'my coverage' section you will have access to some new materials to help you understand your group benefits!

With updated drop-down menus and a left navigation bar you can easily find the information you need regardless of what page you are on within the site. And, all of the new pages are available outside of the password protected login so you don't even have to sign in!



Why wait? Start surfing!

With the click of a mouse here are some of the new pages you will find:



My plan made easy: This landing page is a one-stop shop and has links to all of the new pages that have been recently created. Not only can you get to this page from the mysunlife.ca and sunlife.ca homepages but there are also links to this page from after you sign in to your account, so you can find what you need regardless of where you are surfing!

Discover the benefits of going online: Learn about the online services that are available to you! This page provides links to materials that discuss our various online capabilities like [making your claims online](#) and [using the mysunlife.ca website](#).

Resource centre: This page was designed to help you make the most of your coverage. With links to valuable resource materials like travel tips, smart shopping guides, dealing with benefits fraud, and health information, you will find everything you need to better educate you on all things group benefits.

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Plan member communications: Stay up to date with legislation changes, contest promotions, product launches, coverage updates and more with our plan member communications. These communications are written with you in mind to help keep you in the know. Check back often because new communications are added all the time!

Stay tuned for more online and technological developments to help you understand your benefits!
Happy surfing!

Questions?

If you have any questions, please contact the Customer Care Centre at 1-800-361-6212.