

## Announcing Enhancements to Sun Life's Organizational Health Consulting Services

Sun Life Group Benefits is excited to launch an expansion of our Organizational Health Consulting program – with new assessment tools, enhanced services and an expanded team of experienced Organizational Health Consultants (OHCs) now available to provide support in every region of the country.

As one of Canada's leading group benefits providers, we're committed to helping you improve the health and productivity of your employees, and reducing the incidence of absence and disability in your organization. As part of this continued commitment, we are pleased to announce that Sun Life is the first group benefits provider in Canada to have a license agreement with the National Institute of Disability Management and Research (NIDMAR). Given our leadership in research and best practices in the disability industry, this unique partnership will bring important research, insight and expertise to support several of the enhancements that we've added to our Organizational Health Consulting services.

Our expanded service offering and dedicated team of Organizational Health Consultants (OHCs) have been designed to provide a deeper relationship on organizational health matters, with leadership on disability and absence management issues and support for integrated, impactful solutions. With these new services, Sun Life can assess the status of organizational health, identifying gaps and developing strategies for improvement in your organization.

Qualified Plan sponsors are offered:

- a thorough needs assessment using our new proprietary OHS tool;
- a review of all data analytics captured in the Plan Sponsor Disability Dashboard; and
- a customized, comprehensive report delivered by one of our OHCs.

### About the expanded Organizational Health Consulting services

The program encompasses<sup>1</sup>:

- Integrated Disability Management audits (NIDMAR)
- Absence and Disability Management program and policy assessments (review of your policies and procedures)

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<sup>1</sup> Fees may apply to some elements of the program

- Review with general guidelines and recommendations supporting best practices
- Extensive and customized reviews and program evaluations
- Absence and Disability Management program development
- Workshop and training webinars (can include customized content and in-person delivery)

## What are the benefits to your organization?

The benefits are numerous, including:

- comprehensive needs assessment process to identify areas of opportunity
- targeted organizational health recommendations based on best practices and evidence-based research;
- solutions focused on decreasing absence and disability incidence and duration;
- strategic partnership, providing guidance and expertise along the full continuum of health

## A leader in the absence and disability management area

Sun Life Financial is the first group benefits provider in Canada to have signed a license agreement with the National Institute of Disability Management and Research (NIDMAR). Our NIDMAR-certified OHCs can now conduct extensive Workplace Disability Management Assessments, an industry-leading process that provides a complete analysis of a client's disability management program and a measurement of its performance. Furthermore, we have more than doubled our national team of OHCs – with each professional having extensive experience in the health, disability, and absence management. While our OHCs operate as a national team, we have individual OHCs in every region of Canada, available to serve clients wherever they are located.

## Thought leadership

We are pleased to announce that Colleen Hutchings, MA, CDMP, Director, Organizational Health, Practice Excellence & Innovation, is featured in the June issue of Benefits Canada, where she discusses the organizational health consulting industry. [Read the interview here.](#)

We're committed to delivering innovative solutions based on industry best practices, and to providing health, absence and disability management expertise where you need it the most.

# FOCUS update

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## Questions?

Contact your Sun Life Financial group benefits representative.