

Contact List for Group Retirement Services

SunAdvantage™ my savings



Sun Life Directory for plan sponsors

<ul style="list-style-type: none"> Submit an Inquiry to ask a question or notify us of an issue 	<p>Plan Sponsor Services website (sunlife.ca/sponsor)</p> <ul style="list-style-type: none"> > Request Centre 	<p>Sponsor Request Centre Guide (PDF)</p>
<ul style="list-style-type: none"> Change in Employee Address Change Employment Status (e.g. terminations) 	<p>Plan Sponsor Services website (sunlife.ca/sponsor)</p> <ul style="list-style-type: none"> > Administration > Manage Members > View or Edit Member Information 	<p>View or Update member information feature Guide (PDF) & Video</p>
<ul style="list-style-type: none"> General Inquiries Contributions Withdrawals 	<p>Client Services Team</p> <ul style="list-style-type: none"> > 1-833-292-5400 > Sunnet25@sunlife.com 	<p>Monday to Friday 8:30 a.m. to 4:30 p.m. ET</p>
<ul style="list-style-type: none"> Plan Sponsor Website Support Plan Level Changes Amendments Product Add Legislation Update 	<p>Client Relationship Centre</p> <ul style="list-style-type: none"> > 1-800-387-7262 > CR.Centre@sunlife.com 	<p>Monday to Friday 8:30 a.m. to 4:30 p.m. ET</p>

Sun Life Directory for plan members

<ul style="list-style-type: none"> Contact Information for Plan Members 	<p>Client Care Centre</p> <ul style="list-style-type: none"> > 1-877-SUN LIFE <p>Plan Member website</p> <ul style="list-style-type: none"> > mysunlife.ca 	<p>Monday to Friday 8 a.m. to 8 p.m. ET</p>
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