

# Access to credit counselling services



Many people are facing financial hardship due to the COVID-19 pandemic. This includes the challenge of paying down and managing debt.

If these are challenging times for you financially, we're pleased to introduce a solution that can help reduce your financial stress.

We've partnered with a non-profit company - Credit Counselling Society, who now offers free credit counselling and debt management services.

You have access to one-on-one financial counselling with an accredited financial counsellor. The appointments are free, confidential and have no impact on your credit report.

You also have access to the Debt Management Program. This program helps you consolidate debts into one monthly payment that you can afford. It can help you become debt-free in a reasonable amount of time – without permanently impacting your credit or record.

As a Sun Life GRS Plan Member, the \$25 set up fee for the Debt Management program will be waived. Once you're set up there is an ongoing monthly fee for the credit counselling services. For more information on this you can call the Credit Counselling Society at **1-888-527-8999**.

If you've been affected financially by COVID-19, we encourage you to act soon. Quick action can prevent debt issues from worsening. It also ensures you can take advantage of this service at no cost.

To access these services, just tell the credit counselling service that Sun Life referred you. That's all it takes – there's no cost to you.

You can call the Credit Counselling Society at **1-888-527-8999** to get started right away.

**Start your service**