

Need a second opinion on a medical diagnosis?

Sun Life Medical Second Opinion, by Dialogue

Feeling empowered to make informed choices about your health when facing medical issues is essential. Sun Life Medical Second Opinion, by Dialogue, is an integrated health service that can help you feel more confident, reassured and informed about your health and treatment options by helping confirm or challenge a diagnosis. The process is secure, seamless and accessible anytime.

Medical Second Opinion, by Dialogue includes **three different features** to help meet your care needs:

01.

Expert Second Opinion:

provides you with access to a network of medical experts for a medical second opinion on an active diagnosis and treatment plan. This includes physical and mental health conditions.

02.

Mental Health Care Navigation:

a mental health specialist will help you understand your mental health needs. They'll provide tailored navigation support to specialized mental health providers, resources and more.

03.

Find a Medical Specialist:

a navigation service that'll help you locate medical specialists and facilities across Canada and the U.S.

Easily connect to Medical Second Opinion, by Dialogue through the Lumino Health Virtual Care app, via mobile or web 24/7 (the app is always live). The service is also available through a dedicated toll-free phone line 1-833-286-5614, accessible 24/7.

Life's brighter under the sun

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies. MC1212 06-25 ri-cc



— Register today!

If you haven't downloaded the Lumino Health Virtual Care app, follow these simple steps to download, register and access Sun Life Medical Second Opinion, by Dialogue.

- Go to luminovc.dialogue.co.
- Download the app for [iPhone](#) or [Android](#), or use the QR code.



— Need help?

If you're having trouble using the app, or, website, or need help accessing your services and account, you can:

- Contact Dialogue by emailing sunlife-support@dialogue.co Monday to Friday 8 a.m. to 8 p.m. ET.
- Visit help.dialogue.co/hc/en-ca and use the chat feature for assistance, for after hours and weekend support.

— Questions about your benefits plan?

Contact the Sun Life Client Care Centre (CCC) at 1-800-361-6212, Monday to Friday, 8 a.m. to 8 p.m. ET.

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