



mySunLife.ca and the my Sun Life mobile app **KEEP GETTING BETTER**

We are always adding enhancements to both the app and the website.¹ Here are some highlights:



Fingerprint authentication

This feature enables you to use the Touch ID² feature on your iPhone or Fingerprint on your Android³ smart phone to access the **my Sun Life mobile app**. By linking this feature to your Sun Life ID and password, you can access the app instantly without having to enter your ID and password each time.



Facial recognition using your iPhone

You can unlock the **my Sun Life mobile app** if you have the Face ID feature on your iPhone.



Access your coverage and travel cards through Apple Wallet²

You can save both your coverage and travel cards to the Wallet section of your iPhone² for quick and easy access, even when you're offline.



Click to call

You can sign in to the **my Sun Life mobile app**, click **Contact Us** and connect with the Sun Life Client Care Centre (CCC) without the need to re-enter your Sun Life ID and password.

Finding local health-care providers is easier than ever

Finding quality health-care providers in your neighbourhood can be a challenge. Now available on both **mySunLife.ca** and the **my Sun Life mobile app**, the provider search tool gives you easy access to look up paramedical providers across the country such as chiropractors, massage therapists, physiotherapists, as well as dental and vision care professionals. You can also compare costs across several types of providers, as each provider is assigned a relative cost indicator (\$ / \$\$ / \$\$\$). As of July 2021, there are more than 23 million health-care provider ratings.

We've even taken it one step further to help you choose your provider by allowing them to establish an extended profile on provider search. This provides details such as office hours, images of the provider and the facility and education. You can also request an appointment directly with these providers.



Lumino Resources and Offers

You have access to health-care solutions, many at a discounted rate, on both **mySunLife.ca** and the **my Sun Life mobile app**. Currently, categories for these offers include vision, fitness & wellness, food & nutrition and medical equipment.



Drug lookup tool

This tool is available on both **mySunLife.ca** and the **my Sun Life mobile app** and provides you with a trusted resource to look up medications, side effects, usage and contraindications, and potentially lower-cost alternatives. With this information at your fingertips, you can better manage your health and wealth, and have richer conversations with your health-care providers.



Disability claims go digital

You can now submit disability claims via email or by using the **my Sun Life mobile app**. It's as easy as taking a picture of your completed paper claim form and sending it via the **Documents** feature within the app.



Ella on Alexa⁴

Ella, your digital health coach, is available on your Alexa smart speaker. You can search for the nearest or highest-rated health-care provider using the provider search tool. When choosing a provider, you can instantly receive a text message with their details. In addition, submit a claim for massage, chiropractic, physiotherapy and psychologist services. You are also able to check your Health Spending Account (HSA) or Personal Spending Account (PSA) balances and vision care balances for you and your dependents and more. (if available under your benefits plan).



Lumino Health

Luminohealth.ca and Lumino Health mobile app is for all Canadians, so you can share this network with your family and friends. This allows them to search for top-rated health providers, benefit from offers and discounts in the Discovery Lab and learn about new health solutions.

Visit **SunLife.ca/mobile** to learn more about the features available on the **my Sun Life mobile app**

¹ Refer to your benefits booklet for full details of eligible expenses under your plan, including limitations, exclusions, and conditions of coverage.

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³ Android is a trademark of Google Inc.

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