

Lumino Health Virtual Care

powered by Dialogue



An innovative health and wellness solution for your organization



Virtual healthcare for employees. Impactful benefits for businesses.

Why does investing in telemedicine pay off?

Keep your workforce engaged, healthy, and performing with unlimited, on-demand virtual access to healthcare professionals for your employees and their families.



4 hours

average wait time in ERs to see a doctor



9 days

lost on average per employee for sick days



\$9K short-term and \$45K long-term

disability cost per employee

Workplace wellness is a smart investment

Lumino Health Virtual Care powered by Dialogue offers an undeniable ROI by providing progressive, premium and affordable healthcare, accessible on mobile and online.



Reshmi is on a weekend camping trip with her family outside of the city.



The bump doesn't improve throughout the day, and by Sunday morning she's worried it could be a tick bite.



While swimming and playing on the beach, she notices a red, itchy bump on her upper arm.

She wants to reach out to her family doctor, but their office isn't open on the weekend.



She remembers reading about how serious tick bites can be, and how treating them quickly is important. She searches for the nearest ER, but it's an hour away.

She takes a picture of the bump and uploads it using the app.

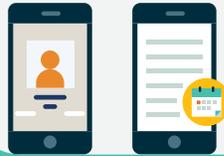


She answers a few questions about the bump on her arm.



Reshmi opens the Lumino Health Virtual Care app on her phone.

She completes her profile information (her pharmacy, the name of her GP...).



She chooses from three different appointment times offered to her.



She meets with the practitioner at her preferred time via video conference. The practitioner determines it's not a tick bite.

She goes back to enjoying the rest of her camping weekend with her family.



Reshmi gets a prescription for the bite. The practitioner tells her to take antihistamines if the itching gets uncomfortable.

The Dialogue care team checks on her. Reshmi lets them know the medication worked and there's no longer any redness.



What can patients expect from Lumino Health Virtual Care



Interact with our nurses

Direct messaging, video or calls for your employees and their families.



Direct video access to doctors

Consults, diagnoses, referrals, prescriptions, and much more.



Care navigation & seamless referrals

High-touch guidance throughout all facets of the healthcare system.

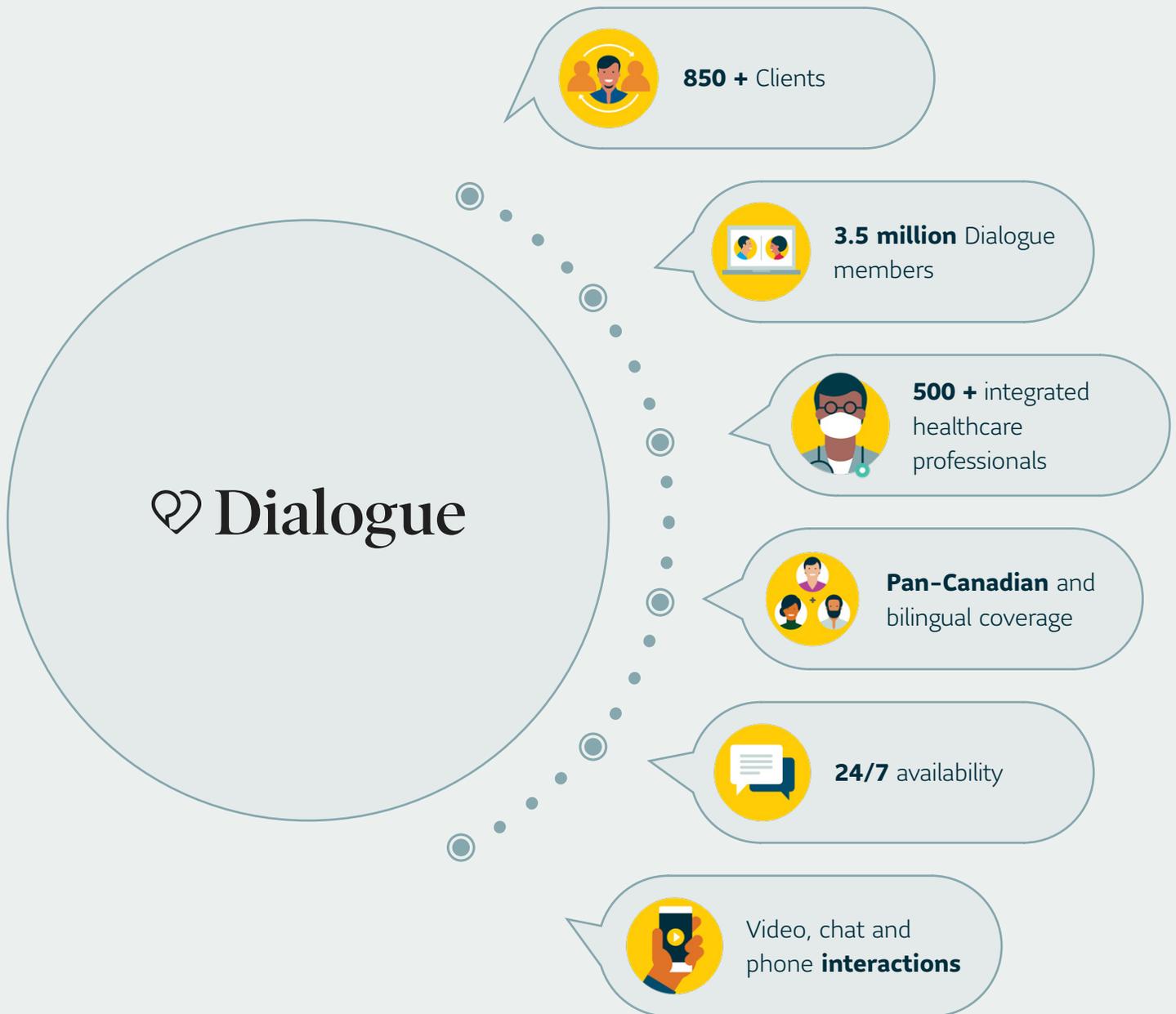


Prescriptions & free delivery

Prescriptions, renewals, and free medication delivery.

More About Dialogue

Dialogue's team is comprised of nurses, nurse practitioners, physicians, care coordinators, and allied health professionals. This diverse team allows us to treat the widest scope of cases possible. Furthermore, Dialogue's in-house healthcare team helps deliver true continuity of care, which is optimal for long-term patient outcomes. With Dialogue, employers can rest assured their valuable talent is receiving premium healthcare.



Life's brighter under the sun

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies. VC-9138-E 05-21 ry-cc

