

FREQUENTLY ASKED QUESTIONS (FAQ)



Group benefits premium credits

1. How will you apply premium credits?

We'll apply your April 2020 premium credits as one lump sum payment on your June 2020 invoice. We'll apply the May 2020 premium credits as one lump sum payment on the July invoice. The credit will be posted on the summary page of each invoice.

2. Will you apply the premium credits at the location level?

Yes, it will be applied at the location level on your invoice.

3. Will the premium credits include taxes?

Yes, it will include taxes.

4. Are member premium deductions affected?

Since rates and premiums remain unchanged, member premium deductions are not affected. You can choose to allocate the credits to members in your payroll system.

5. Will this have an effect on taxable benefits?

This depends on whether or not you choose to share the credit with your members. You should consult with a tax advisor before making your decision.

6. What is the exact credit percentage for the Extended Health Care (EHC) premium?

The credit will reflect 8.5% of the overall EHC premium.

7. Will Sun Life be providing the premium credits for future months?

At this time, we have confirmed that the reduction applies for the months of April and May. We'll continue to assess on a monthly basis.

8. What is the process for self-administered Clients?

If you are a self-administered Client, you can use your April premium statement to calculate your premium credit with the following steps:

1. use the premiums for Extended Health Care and Dental benefits, before any retroactive adjustments, but including taxes,
2. multiply the April Dental premium (including taxes) by 50% and the EHC premium (including taxes) by 8.5% and add them together
3. deduct the April credit (calculation from step 2) from the total monthly billed premium for June, and
4. provide a breakdown by benefit and provincial sales taxes by policy and location on your statement.

You can find a sample of a statement [here](#).

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This same process applies for the May premium statement and the total monthly billed premium for July.

9. If my group is terminating, will they receive the premium credits?

If your group plan was in force for the month of April, we'll apply the premium credits to your last invoice. The same process applies if your group plan had been in force for the month of May.

Questions?

If you have any more questions about the premium credits, please contact your Sun Life Group Benefits representative.