





Introducing a new way to submit digital Extended Health Care claims

We've made it easier for you to submit receipts and other supporting documents for your claims on **mysunlife.ca**.

We've aligned our website with our mobile offerings. So you'll have more ways to send us your claims information digitally. Now you can:

- Attach receipts and other supporting documents while completing the medical claims submission process
- Attach additional documents to recently completed claims. This includes:
 - referrals
 - proof of payment
- Submit estimates and drug forms
- Submit documents requested by our Client Care Centre (CCC)

To get started, login to **mysunlife.ca**. Then follow these steps to send us your documents:

-  Click Submit a claim.
-  Go to Claims, found on the main navigation bar at the top of the page.
-  Click on Submit documents.
-  Select the type of document(s) you'd like to complete and follow the instructions to complete your submission.

What type of medical expense can I submit online?

You can claim medical expenses and services online, for the providers listed. Just access the medical e-claims web page. Your plan may not cover all expenses listed.



Questions?

Please call Sun Life's Client Care Centre at
1-800-361-6212, Monday to Friday, 8 a.m. to 8 p.m. ET.



Providers

- Acupuncturist
- Athletic therapist
- Audiologist
- Chiroprapist
- Chiropractor
- Christian Science practitioner
- Clinical counsellor
- Dietitian (registered)
- Electrologist
- Homeopath
- Kinesiologist
- Marriage and family therapist
- Massage therapist
- Medical doctor
- Naturopath
- Nurse
- Occupational therapist
- Osteopath
- Physical rehabilitation therapist
- Physiotherapist
- Podiatrist
- Podologist
- Psychiatrist
- Psychologist
- Psychotherapist
- Shiatsu specialist
- Social worker
- Speech therapist

Institutions

- Ambulance
- Diabetic supplies
- Doctor's services
- Health care products and supplies
- Hearing aid and supplies
- Hospitalization
- Laboratory / diagnostic services
- Medical equipment
- Nursing home
- Orthopaedic supplies
- Prosthesis

Life's brighter under the sun

Group Benefits are provided by Sun Life Assurance Company of Canada, a member of the Sun Life group of companies. DS-9087-E 09-20 co-cc



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