



Now you can submit Coordination of Benefits claims on the **my Sun Life mobile app!**

You can now submit Coordination of Benefits claims (medical category) on the **my Sun Life mobile** app.

What is Coordination of Benefits?

When more than one plan covers a person, it's called Coordination of Benefits (COB). This means you have coverage through your workplace plan and another (like a spouse or partner's) workplace plan.

COB allows you to submit remaining amounts to another plan and get the maximum claims return possible.

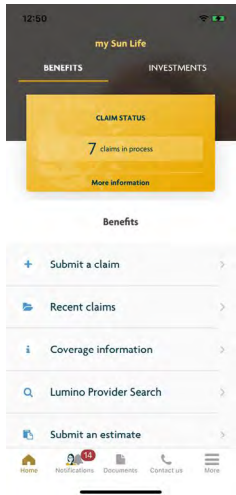
- If the claim is for you, submit it to your Sun Life plan first. Submit any remaining amount to the other plan (such as a spouse or partner's).
- If the claim is for your spouse or partner, submit it to their plan first. Submit any remaining amount to your plan. To understand submission of claim for a child, please see mysunlife.ca.

Follow the steps above, even if you're both covered by Sun Life.



How to make a claim on the Sun Life mobile app.

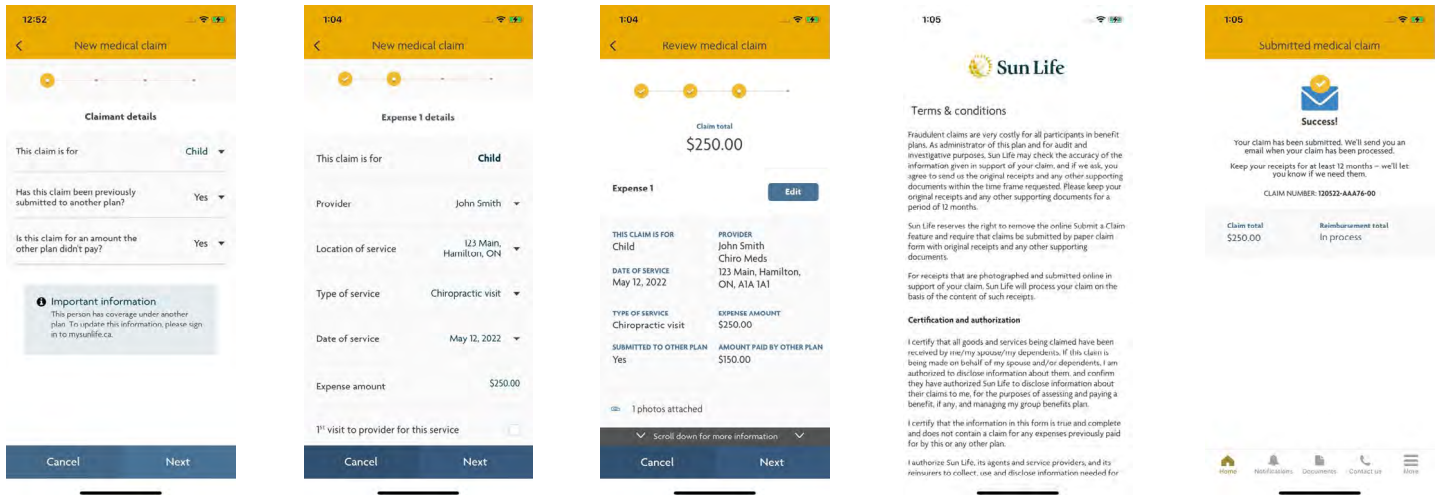
Step 1: Sign into your Sun Life account



Step 2: Click on Medical claim*



Step 3: Complete details about your COB and proceed to fill out your claim



Tip

To learn more about Coordination of Benefits, sign in to mysunlife.ca > **Benefits centre** > **Coordination of benefits**.

*Claims are made for Medical e-claim category only. For Vision, Drug and Dental categories, or changing your COB status please submit via the website.

Questions?

Please call us at 1-800-361-6212, Monday to Friday, 8 a.m. to 8 p.m. ET