

# Focus Update



June 12, 2018

## Exciting new functionality is coming to the my Sun Life Mobile app

The enhancements on our mobile app continue to roll out, making it easier for your clients and their employees to manage their plans and live healthier lives.

### Provider Search

- Provider Search will start to include cost information for health care providers, products or services in the form of \$, \$\$ and \$\$\$ indicators, with \$\$\$ meaning a higher cost relative to other providers, based on past claims. Your clients and their employees may be able to reduce out-of-pocket costs by choosing lower cost options.
  - Cost information will be associated with vision providers, paramedical providers such as chiropractors, physiotherapists and massage therapists, and medical equipment like compression stockings. New categories will be added in the future.

### Drug Lookup tool

- The Drug Lookup tool will now allow your clients and their employees to use their smartphone camera to scan the Drug Identification Number (DIN) on prescriptions and other over-the-counter medications for more information on usage recommendations, possible side effects and potentially lower-cost alternatives.

### Cost savings tips

- Following submission of a claim, your clients and their employees will start seeing Tips that may help save them money on their next claim, whether it's a lower cost provider near their location, or an online alternative that also has home delivery.

These are just the start of many digital enhancements coming this year. Stay tuned for more!

### Compression Stockings Claims update:

In March 2018, we shared that the maximum reimbursable amount for compression stockings was changing to \$160 for compression values from 20 to 40 mmHg. The change took effect on **June 1, 2018**. Plan members who have made a claim for compression stockings in the last 18 months will receive more information about the change the week of **June 14, 2018**. See the attached copy of the [plan member letter](#) we will be sending out.

### Questions?

For more information, please contact your Sun Life Financial group benefits representative.