FOCUS update

group benefits new

#563

March 10, 2016

New material clarifies eligibility requirements for all Choices products

Sometimes, it may be confusing as to who is eligible to enrol in a Sun Life Choices plan - this includes My Health Choice, My Life Choice and Choices Critical Illness.

To eliminate any confusion, the Choices marketing material has been updated to clearly outline the following eligibility requirements:

- Group benefits members are eligible to enrol in Choices up to 60 days after leaving the critical illness, life or health insurance plan(s) they had while actively at work. They may also enrol up to 6 weeks in advance of benefits terminating for My Life Choice and Choices Critical Illness or up to 6 months in advance for My Health Choice. They may enrol in My Health Choice and Choices Critical Illness guaranteed issue, but must answer a few health questions to be eligible for different levels of coverage for My Life Choice.
- Group benefits members who are on leave from work (maternity, paternity, disability, extended vacation, severance or other) where benefit coverage continues, have 60 days after that coverage ends to enrol.
- Members leaving a Group retiree plan are not eligible.
- For Choices Critical Illness Insurance, a member must be rolling over from a Group plan underwritten by Sun Life Financial. For My Health and My Life Choice, a member can convert from a plan underwritten by any carrier.

The updated Choices marketing material can be found below:

My Life Choice
My Health Choice
Health & Dental brochure
Multi-product brochure
Frequently asked questions

What is Choices?

Choices plans are specifically designed as transition solutions for plan members with Group coverage who have recently been terminated or will soon be terminated. Plan members may be transitioning to:

- another job,
- self employment,
- contract or part time employment,
- unemployment, or
- retirement



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Questions?

Contact your Sun Life VBAE or CSC Knowledge.

