



## QUESTIONS?

If you have any questions, please contact the Sun Life Customer Care Centre at 1-800-361-6212.

SUN LIFE COLLABORATES WITH EXPERT ORGANIZATIONS TO DEVELOP AND MAINTAIN THE PRIOR AUTHORIZATION PROGRAM. CAREPATH, A LEADING ORGANIZATION FOCUSED ON PATIENT OUTCOMES IN CANCER CARE, REVIEWED THE ORAL ONCOLOGY PRODUCT CATEGORY AND THE RHEUMATOID ARTHRITIS CATEGORY WAS DEVELOPED IN ONGOING CONSULTATION WITH THE ONTARIO RHEUMATOLOGY ASSOCIATION AND THE CANADIAN RHEUMATOLOGY ASSOCIATIONS.

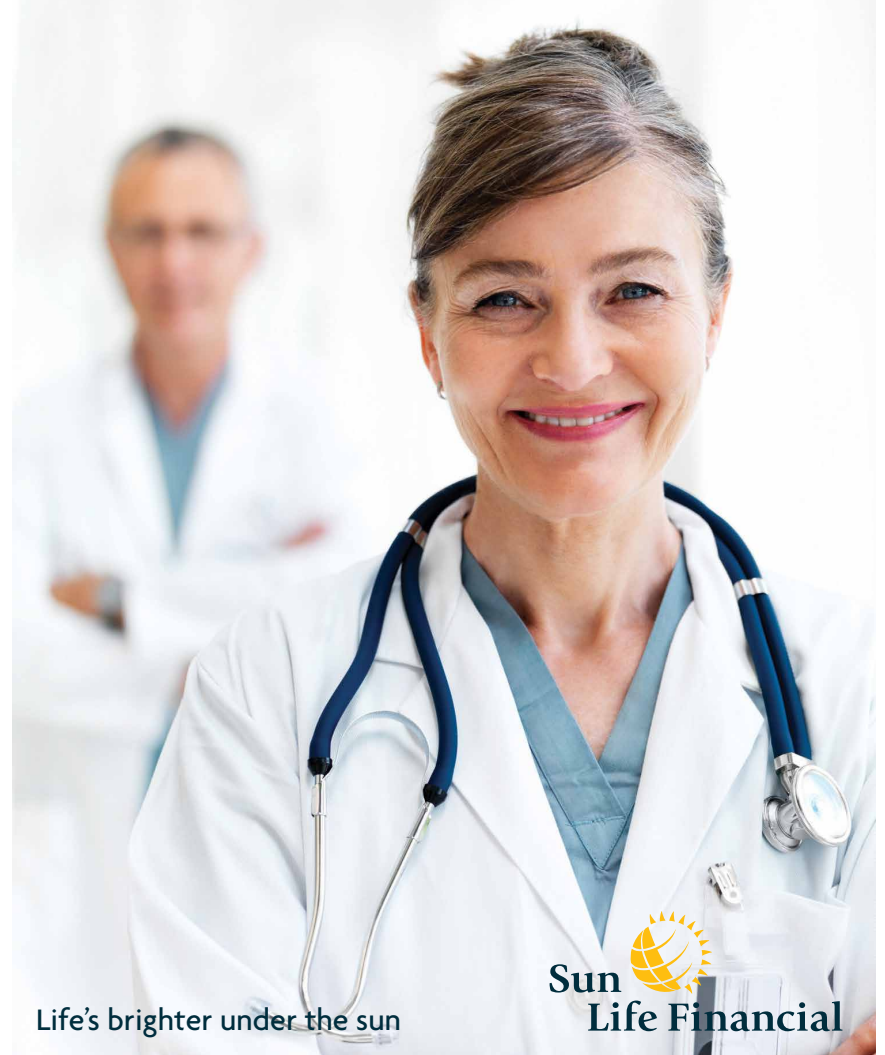
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GB10106-E-05-14 mc-mp-an



# Talking to your doctor about Prior Authorization



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NEXT TIME YOU VISIT YOUR DOCTOR(S), YOU MAY WANT TO TAKE THIS INFORMATION WITH YOU. IT WILL HELP YOU IF YOUR DOCTOR PRESCRIBES A DRUG INCLUDED IN THE PRIOR AUTHORIZATION PROCESS.

## LET YOUR DOCTOR KNOW:

1

Your health plan requires prior authorization for some drugs.

2

Some, but not all, drugs used to treat the following conditions require prior authorization:

- Asthma
- Cancer (drugs administered orally)
- Hepatitis
- Lupus
- Multiple sclerosis
- Muscle-nerve disorder
- Osteoporosis
- Pulmonary arterial hypertension
- Rare diseases

A category of drugs called **biologics** also needs prior authorization. Biologics are used to treat conditions such as:

- Rheumatoid arthritis
- Crohn's disease
- Psoriatic arthritis
- Ankylosing spondylitis
- Plaque psoriasis



You can find a list of the drugs and forms by going

to [mysunlife.ca/priorauthorization](https://mysunlife.ca/priorauthorization).

3

For each of the conditions listed above, if the drug your doctor recommends needs prior authorization, you need to send Sun Life a completed prior authorization form before filling your prescription.

### For biologics:

For some categories of biologic drugs, there is a preferred drug. You need to try the preferred drug before you can apply for reimbursement for another drug in that category, unless you are not able to take the preferred drug because of a pre-existing condition.

If this preferred drug does not improve your condition, you and your doctor can submit a prior authorization form to use a different drug that your doctor recommends for you.

4

If your plan sponsor chose the “grandfathering” option and you are taking one of the drugs included in the prior authorization program in the 120 days before prior authorization begins, you don't need to apply for approval.

## SOME THINGS TO REMEMBER

- You can get a prior authorization form by going to [mysunlife.ca/priorauthorization](https://mysunlife.ca/priorauthorization).
- Provided that we have all of your information, Sun Life will review your request within five business days, and let you know in writing if you are approved.
- If your request is approved, it is approved for that drug indefinitely at this time.
- If the request is not approved, you can still use the drug your doctor has recommended, but you will not be reimbursed by your drug plan.

There are lots of resources and support available to answer the questions you may have about your treatment. Ask your doctor for details.