

UNDERSTANDING my coverage

December 12, 2013

Reminder: Process changes for some massage therapy claims will start on January 1, 2014

In August 2013, Sun Life provided you with a [communication](#) about changes that impact extended health care claims for services of massage therapists in Alberta who belong to the Natural Health Practitioners of Canada (NHPC).

Beginning January 1, 2014, these claims will only be considered eligible for reimbursement if that practitioner has:

- successfully completed 2,200 hours of formal training, or
- passed the Competency Equivalency Exam (CEE), or
- been exempted from this exam.

What this means to you

If your massage therapist is a member of the NHPC, it is recommended that you ask him or her if they have completed one of the necessary requirements or been exempted from the exam.

If you have a practitioner who is registered with another association in Alberta recognized by Sun Life, you are not affected by this change. These associations are:

- London and Counties Society of Physiologists
- Massage Therapist Association of Alberta (MTAA)
- Remedial Massage Therapists Association (RMTA)

Questions?

If you have any questions about which massage therapy associations Sun Life recognizes across Canada, please contact our Customer Care Centre toll-free at 1-800-361-6212 (Monday to Friday, 8 a.m. to 8 p.m. ET).