

UNDERSTANDING my coverage

April 4, 2013

Updates to regulations for acupuncture practice in Ontario

It has been confirmed that on April 1, 2013, the Transitional Council of the College of Traditional Chinese Medicine Practitioners and Acupuncturists of Ontario will publish a list of practitioners who will be recognized as meeting the regulatory requirements for practising acupuncture in Ontario. Beginning in April you will be able to view this list on their website www.ctcmpao.on.ca.

Only those acupuncturists who appear on the list will be considered eligible providers for claims reimbursement in Ontario. It's important to note that even though past claims from an acupuncturist may have been covered, future claims from the same practitioner will be declined if the acupuncturist is not registered and recognized by the College.

If you receive treatment from an acupuncturist in Ontario on or after April 1st, 2013, please check with your provider to see if they have registered with the College in their province.

Questions?

Please call our Sun Life Customer Care Centre at 1-800-3 61-6212, Monday to Friday, 8 a.m. to 8 p.m. ET.