

ALERT - Suspected fraud identified

May 31, 2012

Suspected fraud identified – Brampton medical clinic

In August 2011, we alerted you to fraud allegations involving eight health care facility service providers located in Brampton, Mississauga and Toronto, Ontario.

We have now identified a ninth health care facility service provider – the **Lisa Street Doctor's Office** located in Brampton – that allegedly may be committing fraud, with this behaviour believed to be impacting some plan members.

Sun Life's Investigative Services Unit together with law enforcement are investigating this matter.

How does this affect you?

As a result of this suspected fraud and the ongoing investigation, Sun Life will not reimburse you (or your spouse and dependents) for any services or treatment that you receive on or after **June 7, 2012**, that are provided by the Lisa Street Doctor's Office.

In addition, as of August 8, 2011, we continue to deny claims for any services or treatment that are provided by any of the following eight health care facilities:

- Sarwarmed Medical and Health Clinic (Brampton)
- Conestoga Foot Clinic Inc. (Brampton)
- Dynamic Footcare & Therapy Inc./Happy Feet are Healthy Feet! (Brampton)
- Malton Foot and Ortho Clinic (Mississauga)
- Gore Health Centre (Brampton)
- Dynamic Optical (Brampton)
- Woodbine Foot and Orthotics Clinic Inc. (Toronto)
- Castlemore Optical Inc. (Brampton)

Next steps

Sun Life's Investigative Services Unit continues to investigate this matter – and will examine whether other clinics/facilities may be involved in suspected fraudulent activity. In the event that other clinics/facilities may be involved, we will let you know of this as soon as information becomes available.

Questions?

If you have any questions, please contact Sun Life's Customer Care Centre at 1-800-361-6212.