

FOCUS update

group benefits news

#213

Sun Life is focusing on provincial integration of drug benefits in 2010

We're committed to maximizing opportunities for plan sponsors to integrate member drug coverage with evolving provincial government programs. This means Sun Life will be even more active in empowering the partnership between members and health care providers to facilitate the provincial integration process.

This approach is supported by an enhanced provincial integration program for both reimbursement and Pay-Direct Drug (PDD) claims, and continues the evolution of our drug benefits by building on existing integration with government programs and new learnings from a pilot in BC last year.

Our solution will be in place in 2010 and will allow us to identify key claims (both reimbursement and PDD) that are eligible for integration with provincial programs.

Impact to your plan members

Once we launch our enhanced program, Sun Life will continue to cover the cost of the first claim. We will also provide claimants with clear direction and a reasonable amount of time, before their claim payment is held, to successfully complete the application process and integrate their benefits with the relevant provincial program. This includes obtaining essential information from their health care provider.

More information will follow as we begin to roll out our program.

Questions

Please contact your Sun Life group representative.