

Advisor edition

Possible strike at Canada Post

As reported in the news, there is a threat of strike action by Canada Post workers. The earliest date the strike could start is May 25th and strikers are obliged to give 72 hours prior notice. If negotiations continue past this date, the strike could occur later, but always with 72 hours notice.

Service to our clients is our top priority. Sun Life is well positioned to support continued claims payment with our industry-leading e-claims capabilities.

Plans with e-claims enabled:

E-claims are the best way for plan members to avoid delays caused by the strike. They can visit mysunlife.ca to submit many of their claims on-line for instant processing.

Members who are new signups will be able to obtain access IDs through the Customer Care Centre (1-800-361-6212) and generate their own passwords through the mysunlife.ca website.

Short Term Disability and Long Term Disability payments:

Members who are receiving STD or LTD payments via mail can switch to EFT by faxing their banking details to the following Sun Life Financial Disability offices: 1-866-639-7846 if they are in the Atlantic provinces, Quebec or Ottawa and 1-866-209-7215 for all other provinces or territories. Click [here](#) for more detailed information.

Plan sponsors have been informed of the strike threat and of our initial plans in [this Focus Update](#).

We will contact you with further information as the situation develops.

You can monitor the latest strike news on www.infopost.ca

Questions?

Contact your Group Benefits representative for more information.