

Participants First Name and Last Name _____ / _____

Address _____ City _____ Province _____

Post Code _____ Phone# _____

MTCN# ____/____/____/____/____/____/____/____/____/____/____/____/____/____/____/____ Store Location _____

Date _____

Excellent Good Poor Very Poor

	Excellent	Good	Poor	Very Poor
Having a clear understanding of content (Form)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sales rep's product knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being able to easily find a Western Union agent location (i.e., phone number, address etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feeling that the transaction is being sent safe and secure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sales rep answered questions in courteous manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer service provided	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being fast and responsive (during the transaction)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Explaining details of the transactions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Estimated wait time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Location being visually appealing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having a look and feel that is appropriate for Western Union location?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, how was your experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments or suggestions:
